

Flynn's Tire™

WHOLESALE DIVISION

Wholesale Customers:
RE: Adjustment Tires.

April 2015

In order for us to issue the proper credit to your account for adjustment tires the following information is required.

Adjustment Returns

The Adjustment Claim Form must be completed and include the following information:

- 1) Your Account Name, City, State. Email (optional but expedites credit)
- 2) Customer Name, Address, City, State, Zip, Year, Make, Model and VIN# of the vehicle.
- 3) Tire Size, Brand, Description, D.O.T. Serial Numbers and reason for removal.
- 4) Must chalk the Defect (excluding mileage warranties) and Account Name on each tire.

* The Manufacturer will not issue credit:

Ride Disturbance/Out of Round Tire with more than 2/32nds of tread used.

Tire is in service for more than 6 months or a year depending on manufacturer. If the original invoice cannot be produced the Date of Service will be determined by the Date of Manufacturer.

* Mileage warranties- Tires must have 3/32nds or less tread remaining. Cannot have more than 1/32nd deviation across the face of the tread, (alignment or irregular wear will void the mileage warranty). Rotation records are required for the following reasons;

A) Mileage warranty on 2 tires.

B) Mileage warranty for 4 tires if there is more than a 2/32nd differential between any of the tires.

C) ALL MILEAGE WARRANTIES MUST BE ACCOMPANIED BY INVOICES DOCUMENTING CUSTOMER NAME, ADDRESS, YEAR, MAKE, MODEL, AND INSTALLED AND REMOVAL MILEAGES

OUR DRIVERS HAVE BEEN INSTRUCTED NOT TO PICK-UP TIRES WITHOUT THIS CRUCIAL INFORMATION

The manufacturers are more and more rigid in following their guidelines. Your cooperation will greatly enhance our ability to issue you the credit you deserve in a timely manner. We are thankful for your support and value the relationships we forged with each other over the years.

Best Regards,
Flynn's Tire Wholesale

